



Mediation Feedback

Your opinion matters

Case No.:

Mediation Date:

What type of dispute was mediated? (please ✓)

How the mediation is conducted: (please ✓)

Please state your role during the mediation session: (please ✓)

Party to the disputes Other please specify below

Lawyers representing the participants

- Personal Injury
- Probate
- Employment
- Insurance
- Construction
- Other please specify below :

Physical **Online**

RATING
(please ✓)

Very Poor	Poor	Neutral	Good	Excellent

What is your overall thoughts on the mediation process?

Our services in Registering and Getting dates

From the mediation session: (please ✓)	Yes	No	Uncertain
Was an agreement reached?			
Are you satisfied with the outcome of the mediation?			
Was the mediator neutral and impartial?			
Did the mediator allows you to speak fully?			
Did mediation save your time and money?			
Do you believe mediation was better than going to court?			
Would you recommend this mediator to friends and family?			

What do you like about the mediation process? (please ✓)	Yes	No	Not sure
Bargaining and Negotiating			
Environment			
I am able to speak up			
Quick Process			

What could be improved?

(you may add additional papers if needed)

How long until a date for mediation is given after registration? (day or month or year)

Please return this form at our nearest office or email to us at mtklmediasi@kehakiman.gov.my
 For any enquiries please call **03-62072094**